

HOKKAIDO TOYOTA RENTA CAR RATE SHEET <1 APR 2020 - 31 MAR 2021>

Updated: 27/FEB/2020

(Agent)	FIT Self Drive (HOKKAIDO TOYOTA)	*The below contents are options.		(Cancellation fee)
Japan World Enterprise Co., Ltd.		Type of Insurance	Charge	14-8days before of arrival
		Exclusion of Liability Compensation System	JPY1,100/day	30%
		Double Protection Package (W-plan)	JPY1,650/day	7-4days before of arrival
		Others	Charge	50%
		ETC card rental	JPY330/per car	3-2days before of arrival
		Designated car type	JPY1,100/day	80%
		JAF Road service	JPY550/per car	1-on the day of arrival
		Drop off charge	See attachment	100%
		Local lending extra charge	Contact us	No Show
		Child safety seat	On request /No charge	100%

■ Car Details

Car class	C1	C2	C3	W1	W2	W3	W4
Engine size	1000-1500cc	1500cc	1500cc	1500-1800cc	2000cc	2500cc	2700cc
The type of cars (All cars are an Automatic) (Non-smoking)	*PASSO *YARIS *TANK *ROOMY *SPADE *VITZ	*AQUA *YARIS-Hybrid *COROLLA AXIO *COROLLA FIELDER	*PRIUS *New model COROLLA -Hybrid *New model COROLLA TOURING-Hybrid	*WISH *SIENTA	*NOAH *VOXY	*ALPHARD *VELLFIRE *ALPHARD-Hybrid	*HIACE Grand cabin
Seating capacity	5pax	5pax	5pax	6-7pax	8pax	7-8pax	10pax

Off-season term (1-Apr to 30-Jun) (1-SEP to 31-MAR)				※JPY (All tax included, NETT Rate)			
For 24 hours	4,400	5,000	5,800	9,900	12,900	16,100	17,100
For 48 hours	8,800	9,900	11,500	19,800	25,800	32,200	34,100
For 72 hours	13,200	14,900	17,200	29,700	38,700	48,200	51,200
For 96 hours	17,600	19,800	22,900	39,600	51,500	64,300	68,200
For 120 hours	22,000	25,900	28,600	49,500	64,400	80,300	85,300
The additional charges for 24hours	4,400	5,000	5,800	9,900	12,900	16,100	17,100
The additional charges for 1hour	800	900	1,000	1,700	2,200	2,800	2,900

On-season term (1-Jul to 31-Aug)				※JPY (All tax included, NETT Rate)			
For 24 hours	6,600	7,200	8,000	12,100	15,100	18,300	19,300
For 48 hours	13,200	14,300	15,900	24,200	30,200	36,600	38,500
For 72 hours	19,800	21,500	23,800	36,300	45,300	54,800	57,800
For 96 hours	26,400	28,600	31,700	48,400	60,300	73,100	77,000
For 120 hours	33,000	36,900	39,600	60,500	75,400	91,300	96,300
The additional charges for 24hours	6,600	7,200	8,000	12,100	15,100	18,300	19,300
The additional charges for 1hour	1,100	1,300	1,400	2,100	2,600	3,100	3,300

■ NOTE

1. Attention: Customer cannot be lent rental cars due to improper operation such as not having international driver's license or expiration of international license or its copy.
In that case, 100% cancellation charge is required (non-refundable).

If you lose your license during lending, you will not be able to continue driving, also we cannot refund.

2. W4 class car (HIACE) must require "D" stamp on the international driver's license.

3. Child safety seat>>>>Free of charge. Please inform us in advance, if there is any child until 5yrs old.

※A child until 5year old is required to be seated on a child seat by law. Customers must request a child seat if any child until 5year old will ride on the vehicle.

4. Regarding changes to the reservation details: If the customers change the usage period directly, then there is no refund in the case.

Moreover extension of use period or change of car type, general rate will be applied (payment method will be settled at the travel agency upon booking or on site).

5. ETC card rental: 330 yen per vehicle (tax included), reservation required in advance, and to make the payment on site.

*ETC (Electronic Toll Collection System): Since the highway tollgate's antenna communicates by the wirelessly with the on-board equipment installed in the car, vehicles can pass through the tollgate smoothly (at a speed of approximately 20 km/h or less).

6. All cars are Non-smoking. Smoking car is based on request.

7. To select a car type, it is required additional charge.

Designated car type fee: JPY1,100/car/day. ※Must request us when booking

8. Snow tires (studless tires) are available for free of charge. In winter, all the rental cars are equipped with snow tires.

9. Drop off charge (One way charge): It is required when you drop car off at a different area to pick-up one. Please refer the drop off charge tariff.

10. Local lending extra charge: Please contact us about additional rate and so on.

※ In case of lending area is outside of New Chitose Airport Suzuran or Sapporo, the local renting extra charge is required.

11. Applying for option's insurance(s) <Deductible> or <W-plan: Deductible + NOC (Non Operation Charge)>, you could ask Toyota staff to arrange upon pick-up car.
Please pay on spot.

12. Due to the car model change, car type and car engine size can be changed without prior notice. Without car type selection, we cannot guarantee the condition and information mentioned in above.

Drop off Charge (TOYOTA Renta Car)

< 01-APR-2020 ~ 31-MAR-2021 >

① C1, C2 and C3 Class

② W1, W2, W3 and W4 Class

	Hakodate area								
①	10,000	Sapporo							
②	12,000	Chitose							
①	10,000	10,000	Asahikawa area						
②	12,000	12,000							
①	10,000	10,000	10,000	Wakkanai area					
②	12,000	12,000	12,000						
①	10,000	8,000	8,000	10,000	Obihiro area				
②	12,000	9,000	9,000	12,000					
①	10,000	10,000	8,000	10,000	8,000	Kitami area			
②	12,000	12,000	9,000	12,000	9,000				
①	10,000	10,000	10,000	10,000	6,000	6,000	Kushiro area		
②	12,000	12,000	12,000	12,000	7,000	7,000			
①	10,000	10,000	10,000	10,000	8,000	8,000	6,000	Nakashibetsu area	
②	12,000	12,000	12,000	12,000	9,000	9,000	7,000		

(Incl. tax)

Hakodate Area	Hakodate Airport, Hakodate
Chitose Sapporo Area	New Chitose Airport, Sapporo, Otaru, Tomakomai, Muroran, Date, Iwamizawa, Takikawa, Sunagawa, Shizunai
Asahikawa Ara	Asahikawa Airport, Asahikawa, Fukagawa, Rumoi, Nayoro, Furano, Shibetsu
Wakkanai Area	Wakkanai Airport, Wakkanai
Obihiro Ara	Obihiro Airport, Obihiro
Kitami Area	Memanbetsu Airport, Kitami, Abashiri, Monbetsu, Engaru
Kushiro Area	Kushiro Airport, Kushiro
Nakashibetsu Nemuro Area	Nakashibetsu Airport, Nemuro

※ In case of renting / returning in the same area at New Chitose Airport Suzuran or Sapporo, not necessary drop-off charge.

※ In case of renting area and returning area are different, please refer the drop off charge.

※ In case of renting area is outside of New Chitose Airport Suzuran or Sapporo, please contact us and the local renting extra charge is required.

<Example>

*In case of ① class, Pick-up Sapporo ⇒ Drop-off Memanbetsu : JPY10,000

*In case of ② class, Pick-up Sapporo ⇒ Drop-off Hakodate : JPY12,000

Insurance/Compensation System

In the event of an accident during use, compensation within the scope of the compensation amount limit is given.

Bodily injury	Unlimited per person (including automobile liability insurance)	Property damage	Unlimited per accident [cost of JPY 50,000 covered by customer (deductible)]
Car damage	Up to the actual value per accident [cost of JPY 50,000 covered by customer (deductible); JPY 100,000 for buses and large size trucks]		
Physical disability	Up to JPY 30,000,000 per person Compensation will be paid for injuries to passengers (including death and residual disability) regardless of the degree of the driver's responsibility. (Up to JPY 30,000,000: the amount of damage will be calculated by the insurance company based on the insurance clause.)		

*The deductibles mentioned above and amounts exceeding the compensation amount are paid by the customer.

*Insurance does not cover any accidents specified by the disclaimers in the insurance agreement. Insurance may also not cover accidents for which an accident report has not been issued by a police officer.

Note!

Instances Not Covered by Insurance/Compensation System

•The accident is not reported to the police (there is no accident report) •Accidents occurring when someone other than the applicant at the time of departure is driving •Accidents occurring while driving without a driver's license •Accidents occurring while driving under the influence of alcohol •Accidents occurring while driving during an extended period of rental without permission •Violation of other items listed in the rental agreement, etc. Example: Theft of the vehicle while the key is in it

Costs not included in basic insurance/compensation, which are covered by the customer.

A Insurance charge incurred (deductible)

Property damage	Cost covered by customer (deductible)	JPY 50,000	Car damage	Cost covered by customer (deductible)	JPY 50,000*
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*JPY 100,000 for buses and large trucks

B Non Operation Charge (NOC)

In the event of a car accident, car theft, car breakdown or stains/damage to the car, if the car needs to be repaired and/or cleaned, the fees below will be charged as compensation for business interruption for that period.

Able to be driven	Driven back to the scheduled shop	JPY 20,000 (non-taxed)	Unable to be driven	Not driven back to the scheduled shop	JPY 50,000 (non-taxed)
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*If the car is able to be driven but is not returned to the shop (left on the road, etc.), JPY 50,000 is charged.

C Expenses for flat tires Please check "[Points of concern]" below.

D Expenses for loss/damage to hubcaps only Please check "[Points of concern]" below.

Exclusion of Liability Compensation System

If adding **JPY 1,100**
(tax included) / 24 hours*

No need to pay **A**

*JPY 2,200 (tax included) for vehicles classified as 1 or 2 / 24 hours

TOYOTA Rent a Car Double Protection Package

If adding **JPY 1,650**
(tax included) / 24 hours*

No need to pay **A + B + C + D**

*JPY 2,750 (tax included) for vehicles classified as 1 or 2 / 24 hours

Flat Tires, Loss/Damage to Hubcaps Only

Repair/exchange costs are free of charge.*

*Repair costs to damaged tires, costs of labor and the cost of new tires if a tire exchange is necessary, the cost for lost hubcaps, and the cost of wheels if damaged are free of charge.

[Points of concern]

- Even for those purchasing the TOYOTA Rent a Car Double Protection Package, if we could verify of taking the actions prohibited in accordance with the Car Rental Guide, such as accidents or damages (i.e. smoking inside a non-smoking car) caused with the customers' intention, etc., please note that they shall pay for the Non Operation Charge (NOC).
- If replacing a tire with a spare tire, please use the road service offered by a designated insurance company or do it yourself.
- In instances where the vehicle has popped a tire and is not equipped with a spare tire, please request road service offered by a designated insurance company, and do not use the puncture repair kit found in the vehicle.
The vehicle will be carried to the nearest repair shop via the road service (free of charge if within the specified conditions of the insurance company's road service).
- Should use of the puncture repair kit found in the vehicle be necessary as an emergency measure, the cost of the puncture repair kit found in the vehicle is paid by the customer.
- When replacing tires with new ones, please contact the pick-up shop beforehand.
As a principle, damaged tires are to be replaced by the equivalent type. (Any exceeding costs are paid by the customer.)

Procedure regarding a flat tire

Pay the costs of repair to tires or purchase of tires

Get the receipt

Present the receipt at the shop when returning the rental car

Receive refund

If an accident occurs and the car cannot be driven, the rental agreement will be discontinued as stated within it.

Continued use of a rental car requires a new rental car contract, and that cost is not covered by the Double Protection Package.

*You may not be exempt depending on the accident. Please ask the staff for details.

Occurrence of accidents, damage, etc.

1 Accidents

Please be sure to report the accident to the police.



2 Damage, etc.

Please contact the TOYOTA Rent a Car Reservation Center or the pick-up location.

TOYOTA Rent a Car Reservation Center

0800-7000-815 (Toll-free within Japan)

092-577-0091 (+81-92-577-0091)

TOYOTA Rent a Car Basic Road Service (Included in the Basic Rate)



Vehicle Carrying Service

Maximum compensation of JPY 150,000 per accident (approx. 180 km)



Flat Tire and Spare Tire Exchange

If the tire of a vehicle not equipped with a spare tire pops, the vehicle will be carried to the nearest repair shop (there may be instances when the puncture repair kit is used).



Restarting the Battery When it Dies

Restarting of a dead battery by connecting it by cable to an engine and starting the engine



Raising Cars Partially Fallen into Ditches, etc.

Raising height up to 1 m



Opening Doors When the Key is Locked Inside

Service offered only when confirmation can be made with the rental car's contract that it is the person named in the contract.

Not applicable for the following.
 •Unlocking vehicles equipped with security devices (immobilizers, etc.). Unlocking of trunks.
 •Other instances where it is difficult for the arriving assistance to unlock the vehicle due to the car model, year, type of key, etc.



Refueling When Out of Gas

Limited to 1 time per rental. A maximum refill of 10 liters of gasoline or diesel.

"Out of gas" refers to a state where the engine does not turn on due to a lack of fuel.

*The road services above are provided by affiliated insurance companies.

*Emergency repairs/light labor on site is free, but other work done is charged.

*Amounts exceeding the compensation amount, and accidents described by disclaimers in the insurance agreement or damage from accidents or use in violation of the rental agreement are paid by the customer.

*Conditions of rental shops and insurance companies may differ.

If the road services above become necessary, please contact the insurance company mentioned by the staff at the time of departure.

If You Get a Parking Violation Ticket...

Be sure to complete the formalities during the period you are renting the car.

Visit the police at the location indicated on the parking violation ticket.

Follow the necessary procedures and pay the fine, etc.

Return the rental car.

Present documents received from the police and receipt for penalty when you return the rented car.

If You Do Not Complete the Formalities Before Returning the Rental Car...

An additional illegal parking fee required by TOYOTA Rent a Car is to be paid by the customer.

Ordinary-sized vehicle

JPY 25,000 (non-taxed)

Semi Medium/Medium/
Large Vehicle

JPY 30,000 (non-taxed)

If You Do Not Complete the Formalities and the Illegal Parking Fee Is Not Paid...

Please understand that together with being reported to the police, Public Safety Commission, and Rent-a-Car Association, all requests from you for rental cars will be refused by all branches of TOYOTA Rent a Car and Rent-a-Car Association member companies. After returning the rental car, visit the police, pay the fine, and show you have completed the formalities with documents such as the traffic violation notice and statement/receipt with receipt stamp through the prescribed method, at which time the money collected will be returned.